



OLD
PORT
MONTRÉAL

JUNE 2024

COMPANION GUIDE

FOR VISITORS WITH DISABILITIES

VISITING THE OLD PORT OF MONTRÉAL

A DIVISION OF
UNE DIVISION DE



Canada Lands Company
Société immobilière du Canada

Coca-Cola

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ABOUT THE OLD PORT OF MONTRÉAL

The purpose of this guide is to enhance the Old Port visit experience. It contains a variety of information and is designed primarily to help visitors with disabilities and their companions with their visit planning. For more information, feel free to contact the Old Port’s Customer Service department or directly contact the attractions listed in this guide.

This important Canadian heritage site, located in the historic Old Montréal and Old Port district, offers itself to visitors seeking to enjoy its Promenade, its magnificent view of the St. Lawrence River, its green spaces, and the host of activities offered on the site.

CUSTOMER SERVICE

Monday to Friday, 10am to 5pm
(closed from 1pm to 1:30pm)

514 496-7678 — 1 800 971-7678
Email : information@oldportofmontreal.com

THE OLD PORT OF MONTRÉAL SITE IS ACCESSIBLE TO PEOPLE WITH DISABILITIES

In keeping with the Accessible Canada Act (Bill C-81) whose goal is to ensure a barrier-free Canada, the Old Port of Montréal Corporation is committed to enabling the universal accessibility of its installations and improving the accessibility of its websites and services.

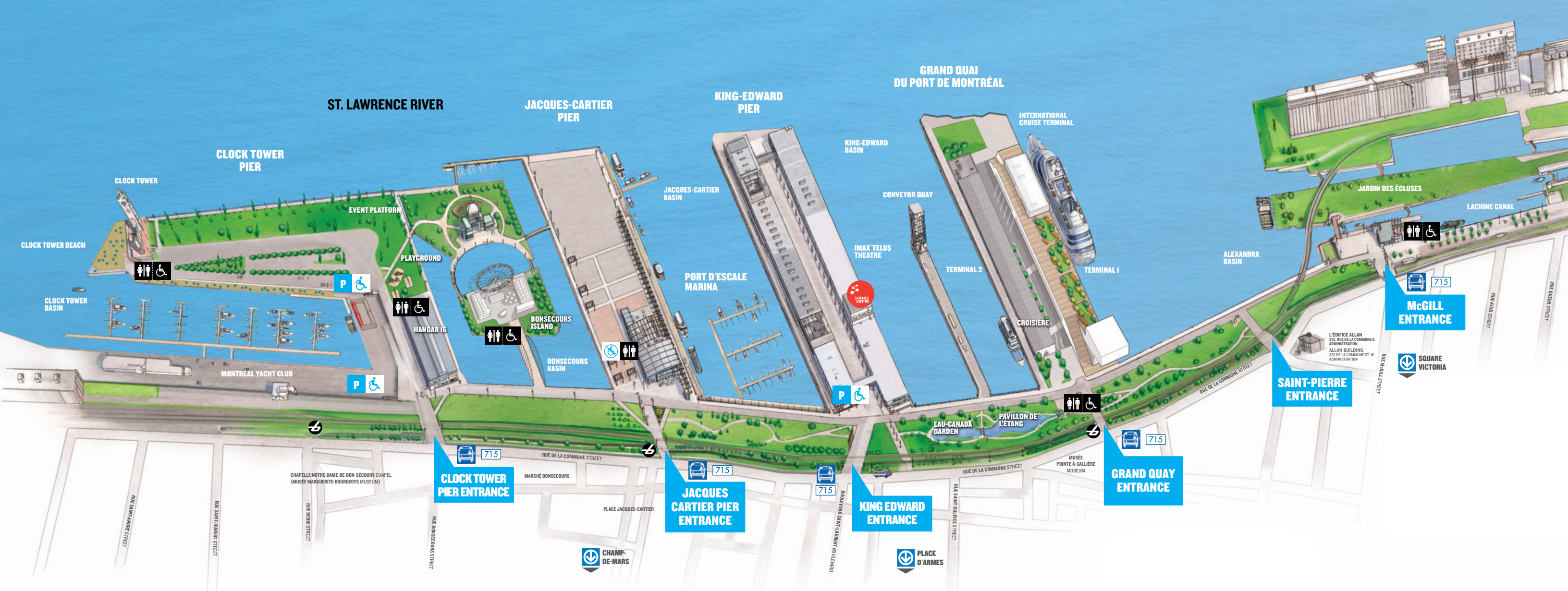
Making its installations and its communications accessible is one of its priorities. In the last few years, the deployment of a variety of actions and initiatives has reduced several obstacles and barriers that once impeded accessibility for visitors with disabilities.

CROWD LEVELS

The Old Port site can sometimes be very crowded during the summer season, particularly during weekends and evening events. If you’d like to visit the Old Port when there are fewer crowds, consider visiting on weekdays, which are typically quieter.

FEEDBACK?

All of our teams are committed to welcoming you with care and respect. Do not hesitate to share any feedback with us about this guide or your visit experience.



SITE MAP

The Old Port has **six (6) main entrance points**. They are all accessible to visitors with disabilities.

CLOCK TOWER PIER ENTRANCE

JACQUES CARTIER PIER ENTRANCE

KING EDWARD PIER ENTRANCE

GRAND QUAY ENTRANCE

SAINT-PIERRE ENTRANCE

MCGILL ENTRANCE

PARKING

There are **two (2)** paid parking lots on the Old Port site.

CLOCK TOWER PIER

There are a total of fourteen (14) reserved parking spaces for visitors with an accessible parking permit:

Four (4) spaces located near the parking lot entrance, past the booths;

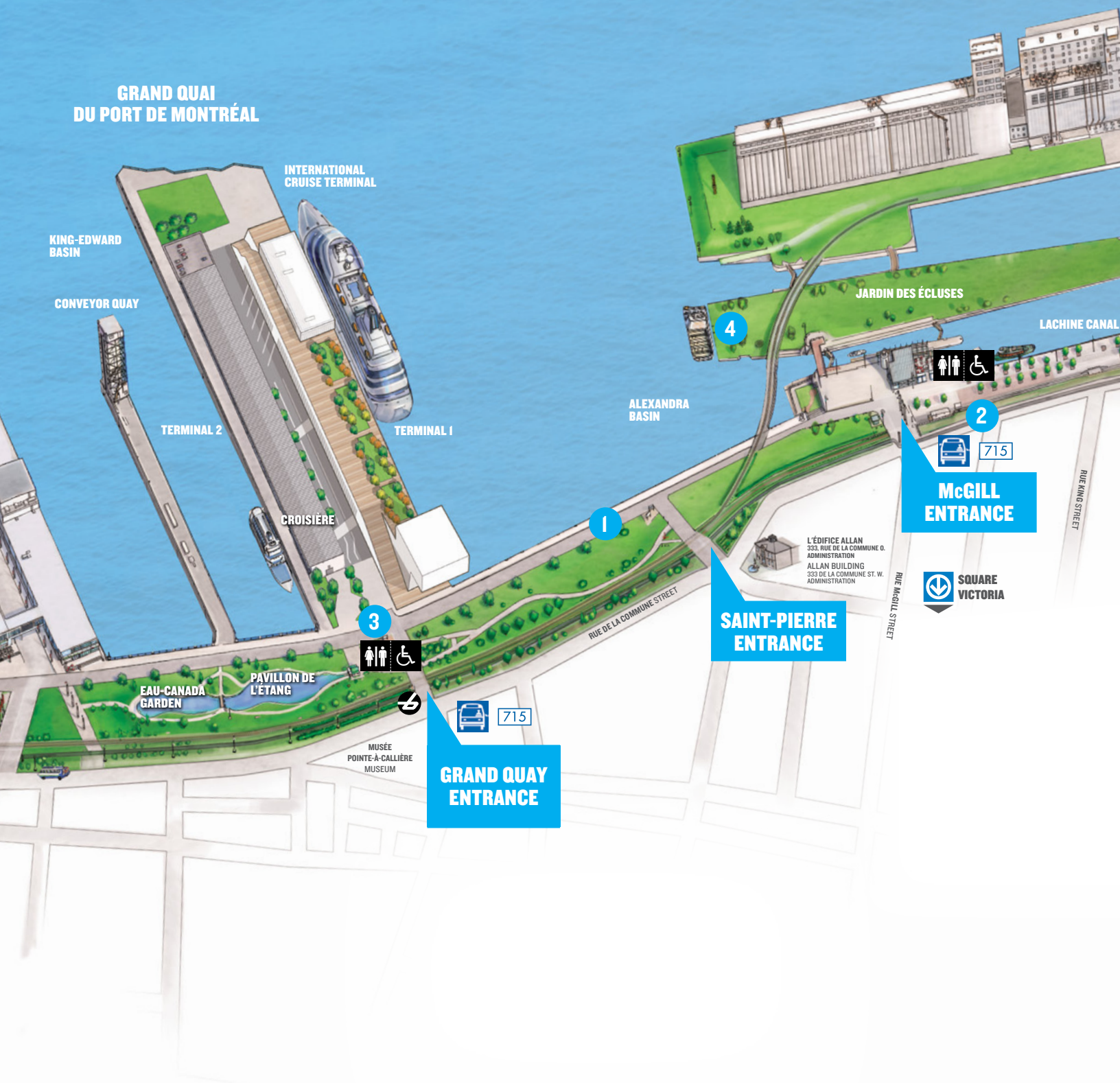
Ten (10) spaces near the Event Platform.

KING EDWARD PIER

Reserved spaces are available for visitors with an accessible parking permit:

Five (5) spaces located on the ground floor, near the accessible entrance.

There are several additional spaces along King Edward Pier. Users must simply push the button for assistance when they leave the parking lot.



WEST END SECTOR

MCGILL ENTRANCE

SAINT-PIERRE ENTRANCE

GRAND QUAY ENTRANCE

LEGEND USED IN THIS GUIDE!



ACCESSIBLE



PARTIALLY ACCESSIBLE



INACCESSIBLE

Source : Kéroul (2019). Rapport d'évaluation en accessibilité : Vieux-Port de Montréal



ACCESS TO THE WEST END SECTOR'S ATTRACTIONS

1. OLD PORT PROMENADE, BETWEEN THE MCGILL AND KING EDWARD ENTRANCES

The Old Port Promenade is accessible and curb ramps are found at every entrance.

2. MULTI-STALL WASHROOM

Washroom with one (1) accessible toilet stall for visitors with disabilities. The access ramp has a steep slope (10%).

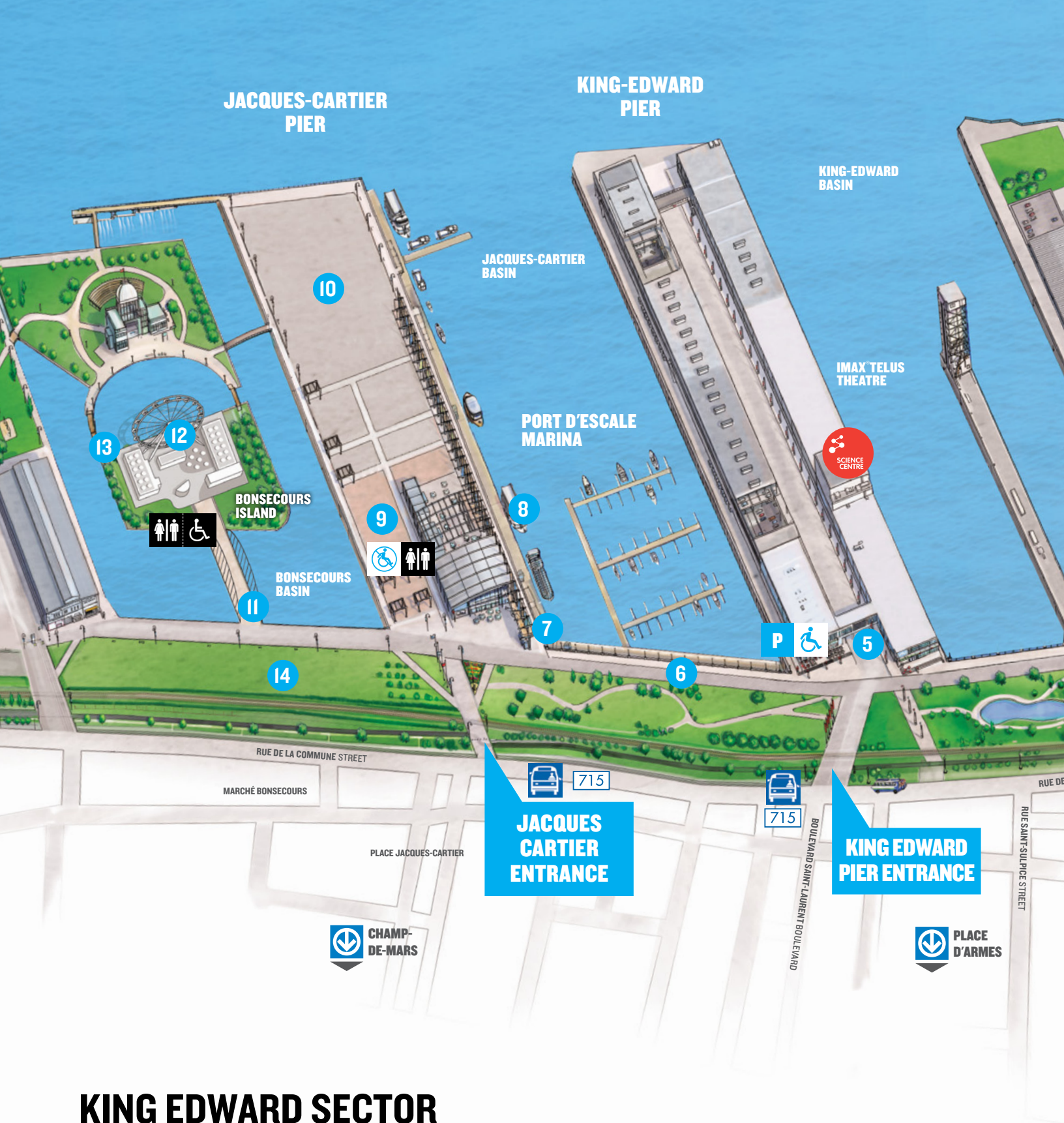
3. MULTI-STALL WASHROOM

Washroom with one (1) accessible toilet stall for visitors with disabilities

4. BOTA BOTA, SPA-SUR-L'EAU

Obstacle-free accessway, but it includes a slope. Personalized assistance available for visitors with disabilities.





KING EDWARD SECTOR TO BONSECOURS ISLAND

KING EDWARD PIER ENTRANCE

JACQUES CARTIER PIER ENTRANCE

LEGEND USED IN THIS GUIDE!

- ACCESSIBLE
- PARTIALLY ACCESSIBLE
- INACCESSIBLE

ACCESS TO THE KING EDWARD PIER SECTOR'S ATTRACTIONS

5. MONTRÉAL SCIENCE CENTRE AND THE IMAX® TELUS THEATRE

View the Guide for [Visitors with Special Needs](#)



5. HORIZON OF KHUFU

The Horizon of Khufu exhibition can welcome visitors with disabilities and offers personalized assistance.



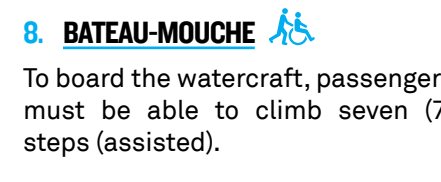
6. OLD PORT PROMENADE, BETWEEN THE KING EDWARD ENTRANCE AND BONSECOURS ISLAND

Obstacle-free walkway on the Old Port site. Curb ramps are found at every entrance. Visitor traffic surfaces are level from Jacques Cartier Pier to Clock Tower Pier.

ACCESS TO THE COMMERCIAL WHARF'S ATTRACTIONS

7. COMMERCIAL FLOATING WHARF

The gangway has an 18% slope. The height of the handrail is 107 cm.



8. BATEAU-MOUCHE

To board the watercraft, passengers must be able to climb seven (7) steps (assisted).



ACCESS TO THE JACQUES CARTIER PIER'S ATTRACTIONS

9. MULTI-STALL WASHROOM AT THE JACQUES CARTIER PAVILION

There are no accessible toilet stalls for visitors with disabilities.

10. CIRQUE DU SOLEIL

The Cirque du Soleil resides on Jacques Cartier Pier every summer, from May to August. Shows can welcome visitors with disabilities and personalized assistance is available.

10. IGLOOFEST

The Igloofest festival takes place on Jacques Cartier Pier every winter, from January to February. The event can welcome visitors with disabilities.

ACCESS TO BONSECOURS ISLAND'S ATTRACTIONS

11. BONSECOURS ISLAND ENTRANCE VIA THE BRIDGE FACING THE BOUTIQUES

The width of the alleyway leading to the entrance is narrow (94 cm).



12. THE GRANDE ROUE DE MONTRÉAL OBSERVATION WHEEL

Obstacle-free accessway. Washroom with one (1) accessible toilet stall for visitors with disabilities.

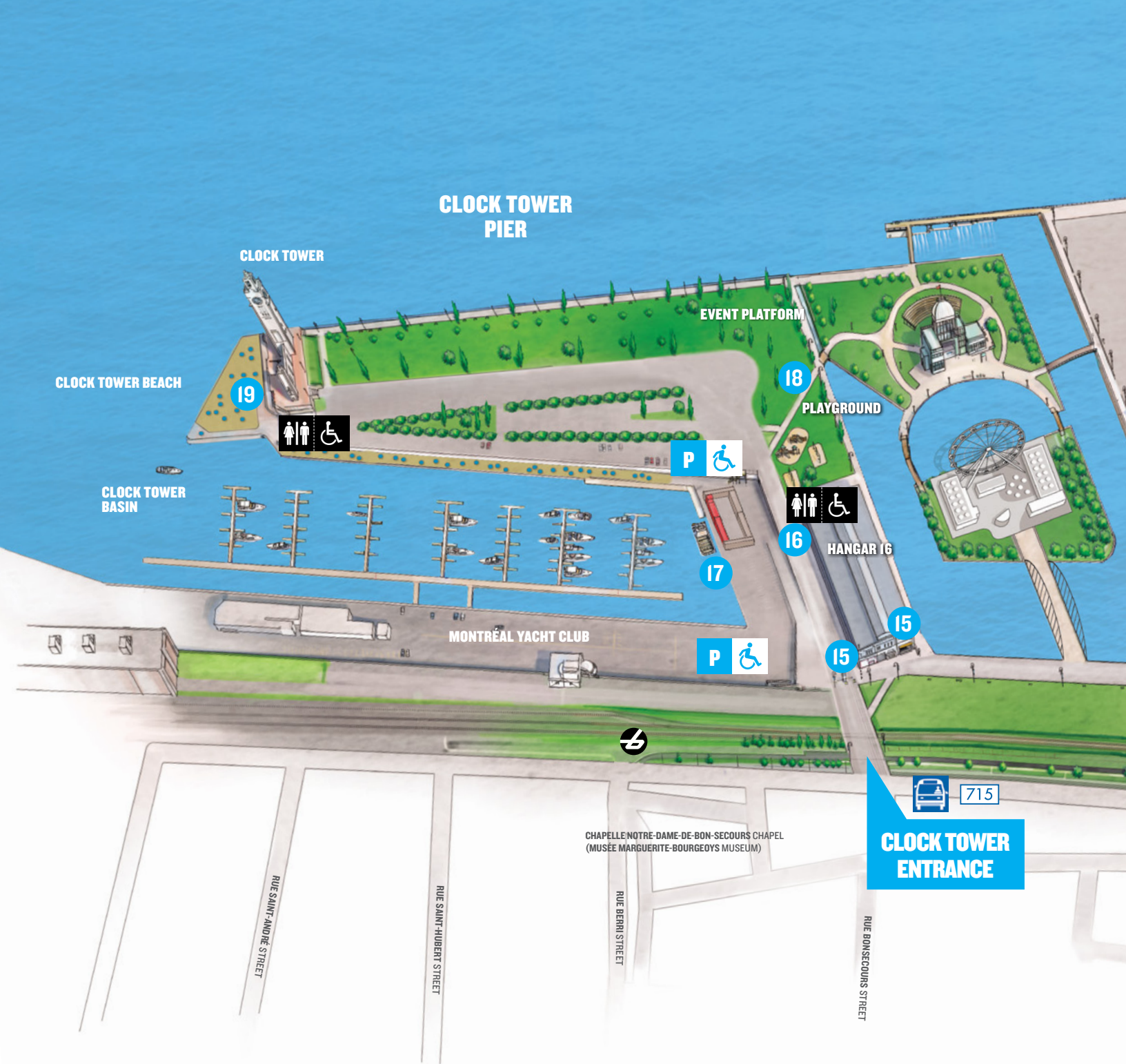


13. BONSECOURS ISLAND FOOTPATH AND WEST-END BRIDGE

Obstacle-free path inside the Old Port site.

14. SUMMER BOUTIQUES

Summer boutiques are accessible and obstacle-free.



SECTOR BETWEEN CLOCK TOWER PIER AND BONSECOURS ISLAND

CLOCK TOWER PIER ENTRANCE

LEGEND USED IN THIS GUIDE!

 ACCESSIBLE

ACCESS TO THE CLOCK TOWER PIER SECTOR'S ATTRACTIONS

15. EAST END AND WEST END ACCESSWAYS ALONGSIDE HANGAR 16

Obstacle-free walkways. Portions of the area feature cobblestones.

16. MULTI-STALL WASHROOM – HANGAR 16 SIDE

Washroom with one (1) accessible toilet stall for visitors with disabilities. The access ramp has a steep 12% slope.

17. SAUTE-MOUTONS

Obstacle-free accessway.

The Saute-Moutons team can welcome visitors with disabilities and can offer them personalized assistance.

18. EVENT PLATFORM AND PUBLIC SQUARE

Obstacle-free accessways.

The Public Square features green spaces made up of trees as well as lights and outdoor furniture to allow visitors to gather, rest, or enjoy views of the St. Lawrence River. This space was inaugurated in 2023 and is flexible, versatile, and barrier-free.

The Event Platform is universally accessible and is where most summertime events are held. Individual event producers can tell you more about the personalized assistance they can offer.



ACCESS TO CLOCK TOWER PIER'S ATTRACTIONS

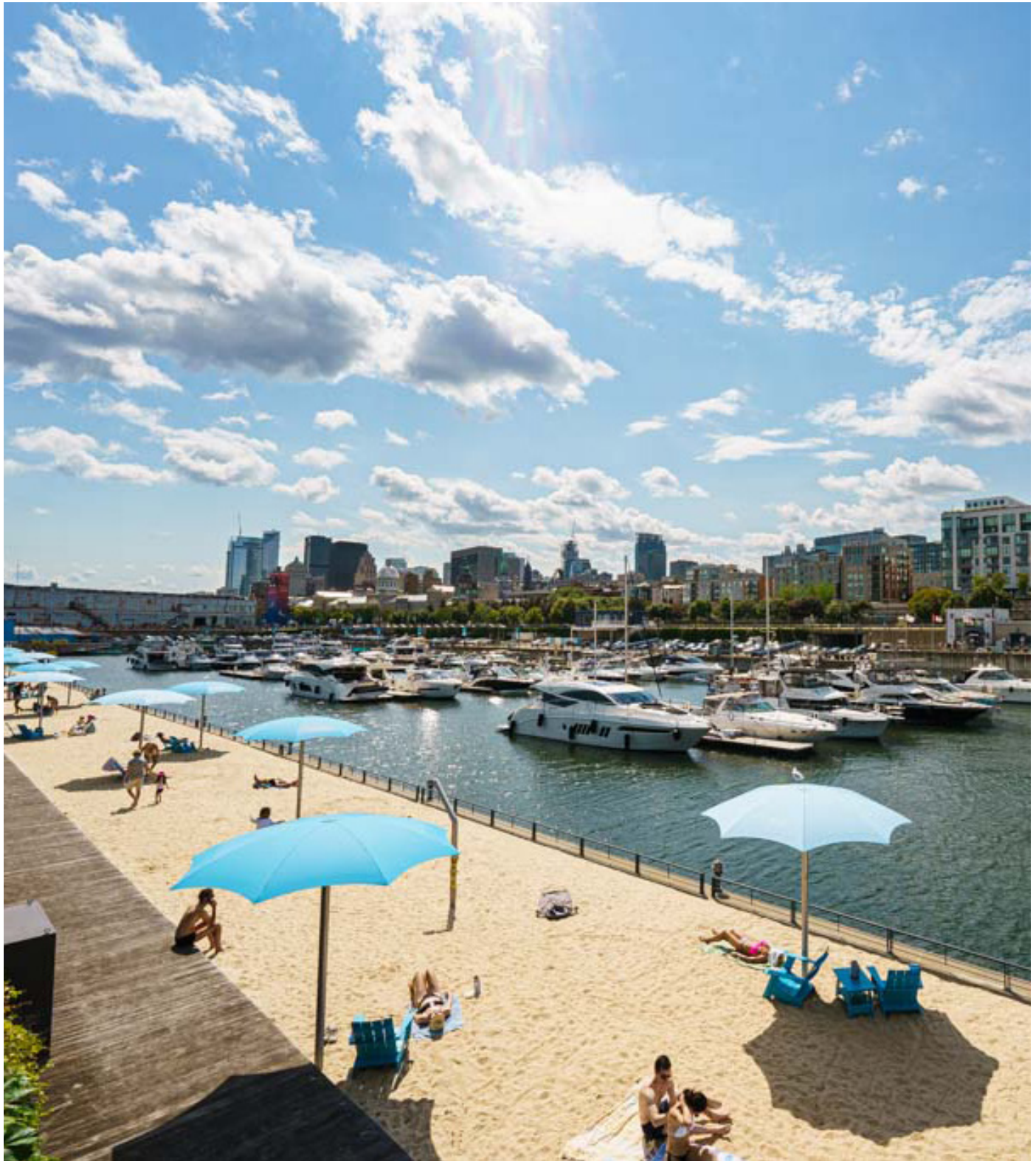
19. CLOCK TOWER BEACH

Obstacle-free access to the beach.

The slope towards the beach is gentle.

19. SINGLE-STALL WASHROOM, CLOCK TOWER BEACH

One (1) accessible washroom for visitors with disabilities.



The Old Port of Montréal Corporation is committed to improving the accessibility of its site and services. Visit our website's [Social Responsibility page](#) to learn more about various initiatives already in place and others that are planned.

