

ACCESSIBILITY IMPROVEMENTS

2022-2023



IN KEEPING WITH OUR GOAL TO CONTINUALLY IMPROVE THE ACCESSIBILITY OF THE OLD PORT, A NUMBER OF IMPROVEMENTS WERE IMPLEMENTED OVER THE LAST YEAR. THE SITE MEETS THE MAJORITY OF KÉROUL'S* ACCESSIBILITY STANDARDS AND HAS BEEN FORMALLY CERTIFIED AS ACCESSIBLE FOR PERSONS WITH LIMITED MOBILITY.

EXTERIOR SITE & FACILITIES IMPROVEMENTS

COMPLETED

Improvements to the skating rink

Washroom upgrade renovations and new contrast strips on all stairs



Accessibility improvements for the Clock Tower Quay event platform

Site designed to promote universal accessibility in keeping with accessibility standards



Audit of site signage to help eliminate obstacles and improve access



Addition of an accessible causeway to the pedestrian extension at the intersection of rue McGill and rue de la Commune



Correction of lines on parking spaces for persons with reduced mobility in the King Edward parking lot's central aisle to meet side ramp standards



SERVICE DELIVERY IMPROVEMENTS

COMPLETED

Compulsory training course for all new employees on accessibility-focused customer service



Attendance at the Canadian Congress on Accessibility to recruit job seekers with disabilities



Launch of the compulsory employee training course *Improving Workplace Accessibility* designed to improve and adapt customer service accessibility for visitors with disabilities



*Kéroul is a not-for-profit organization working to make tourism and cultural activities more accessible for persons with restricted physical abilities.

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SERVICE DELIVERY IMPROVEMENTS

COMPLETED

Revisions to the Event Producers Guide to include an accessibility reference guide



Special event-focused universal accessibility training course by Altergo* for employees involved in planning and organizing events



ACTIVITIES AND PUBLICATIONS

COMPLETED

As part of National AccessAbility Week, 80 young people from a local association of parents of persons with disabilities (Association Solidarité de parents de personnes handicapées) took part in an activity day that included a ride on the Montréal Observation Wheel and a visit of the Montréal Science Centre



Publication of a 2022-2025 accessibility action plan outlining commitments with regard to the removal of accessibility barriers in keeping with the Accessible Canada Act



* Altergo is a not-for-profit organization whose work promotes the inclusion of those with functional limitations through the elimination of barriers to leisure activities, sports, and cultural activities.