

SUMMARY OF ACCESSIBILITY UPGRADES

2020-2021



IN ORDER TO INCREASE THE UNIVERSAL ACCESSIBILITY OF THE OLD PORT.
A NUMBER OF IMPROVEMENTS HAVE BEEN MADE OVER THE PAST YEAR.

OLD PORT OF MONTRÉAL (OUTDOOR SITE)

COMPLETED

We have replaced the cruise operators ticketing facilities with models that include service counter heights that are more compatible and universal.



We have renovated the washroom facilities at Clock Tower Quay and have made other improvements to other washroom facilities (handrails, height of accessories, etc.).



We have removed a number of obstacles across the site and have made modifications to decks and foot bridges.



HUMAN RESOURCES (OLD PORT OF MONTRÉAL CORPORATION)

COMPLETED

We have set up a training program for new customer service employees about the needs of visitors with disabilities to help us offer them a well-adapted high-quality visit experience.



We also similarly train employees involved in site-specific maintenance and construction projects.

